

Employee Excellence

This month's Champion Employee of Excellence is Missy Fitzsimons. What Missy loves the most about MHLC is working with the patients and helping them in any aspect needed. Missy also loves the relationships she has



developed throughout the clinics and the hospital. Everyone has been very helpful and so caring. Several months after starting with MHLC, she received news that her dad was diagnosed with cancer. The caring words and compassion from coworkers and patients who knew her dad was tremendous and will always be remembered. They truly made me feel like part of the MHLC family.

Missy's coworker states that Missy is the Patient Care Nurse for the Primary Care Clinics. In that role, she coordinates

Medicare physicals, helps make sure patients are taking care of themselves after recent hospitalizations, and also works with some of our patients as a care coordinator. Missy really works hard to serve her patients and get them the resources they need to thrive! Missy has been a nurse for many years and with all her prior contacts and her knowledge, she is able to really know how to find and get the best resources for our patients here at MHLC.

Her positive attitude and willingness to do whatever she is asked to do is outstanding. Missy's always thinking of those around her and making everyone feel better about themselves. She is someone who is willing to not only listen but understand, be empathetic, and offer ideas to problem solve. Thank you Missy for being such a great resource for us and our patients. We are lucky to have you as part of our team of Champions.